



KASHI GOMTI SAMYUT GRAMIN BANK
HEAD OFFICE-C 19/40 FAATMAN ROAD SIGRA, VARANASI-221002

Corrigendum dated 20.06.2017
For Implementation of Centralized KYC Registry Solution (CKYCR)

Revised Bid Submission Date					10.07.2017 till 3:00 PM
Bid Opening date					10.07.2017 at 4:00 PM
Sr. No.	Section & Clause reference ref.no.	Page no.	RFP Text	Query	Response to query
1	3.3	6	The proposed solution should be capable to work on Virtual Cloud Model which supports windows 2012 and above, Red Hat Linux.	It will be hosted in window 2012 and above.	Please be guided by the RFP
2	3.4	6	The bidder should either provide the source code itself with necessary documentation or arrange to keep it under escrow arrangement	Source code cannot be provided. Will Escrow arrangement costing be borne by the bank	Vendor should include Escrow cost while quoting the TCO
3	3.7	6	Data capturing page of proposed solution given for branch users should validate PAN and Aadhaar number from NSDL and UIDAI sites and same facilities to be available for other OVDs in public domain as and when they become available.	In order to make a query to the external website, will the bank be providing the required API and credential details.	Vendor will have to make necessary arrangements as and when requirement arises. The cost will be mutually agreed.



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4	3.14	7	The Proposed solution should be capable to identify De-duping of customer at the time of on boarding.	Will the Bank use CKYC application for account opening or will the data be provided from CBS for validating deduplication of customer accounts.	Currently Bank is not looking for account opening feature. But Bank may add on this feature later. Prices will be mutually agreed.
5	3.22	8	The proposed solution should be capable of validating the Aadhaar by using banks existing bio-metric device.	Is the bank holding the bio-metric data or will it need to be integrated with the UIDAI portal.	The bank is presently having biometric Authentication System which is integrated with UIDAI
6	3.23	8	The Proposed solution should be capable of mapping a new account to an existing customer automatically using business rules configured in the system. Such rules should be flexible and highly parameterized in the proposed solution. The rules can be added, changed or removed by Bank at any point of time and in case of customization required every time in the solution then there will not be any cost to Bank for this change request.	Currently not available, but can be provided post gap analysis.	Please be guided by the RFP.



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7	4.3	12	The bidder should have at least 5 years of experience in software development in Document Management Systems in Banks.	Adroit has experience in providing various Banking clearing softwares since the last 5 years. As Document Management System is not related to the current CKYC system and works only as a peripheral software around the CBS, integration of the same is possible when the necessary data/ files/ API/ Dump is provided by the bank.	Please read the clause as below: The bidder should have at least 5 year experience in Software development and deployment in Banks. However the vendor will have to provide Document management system if it is required at any point to the proposed CKYCR Solution without additional cost to the Bank.
8	4.4	12	The document management system software should have been implemented in India having a business mix of at least 20 thousand crore (Submit copy of purchase order).	Adroit has been experienced in providing various Banking clearing software since the last 5 years. As Document Management System is not related to the current CKYC system and works only as a peripheral software around the CBS, integration of the same is possible when the necessary data/ files/ API/ Dump is provided by the bank.	Clause stands deleted.
9	General		General	What is the total volume of document and the size of Incremental volume?	Currently bank is having approx. 70 lakh accounts. Each year approx. 10 lakhs new accounts are opening. Volume can be concluded from this information
10	General		General	CKYC documents will be scanned in which format (PDF/Tiff)	Documents will be scanned in all the format viz. PNG, GIF, Tiff, PDF, JPEG etc.



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11	Annexure-IV : Technical Specifications, point no.4	38	The application should work on Oracle Database with latest version (Upgradable / Downgradable) since the bank is having corporate license with Oracle India Pvt. Ltd for usage of Oracle Database (ULA agreement)	Which version of Oracle database is currently be used by the Bank?	Oracle 11 g
12	Annexure-IV : Technical Specifications, point no.18	39	The Proposed solution should be capable of identifying the records automatically which are to be uploaded to CKYCR server	Kindly elaborate this requirement.	The proposed solution should be capable to eliminate duplication. It should also be capable to analyze if some required information is missing and provide the report so that gap could be rectified.
13	Annexure-IV : Technical Specifications, point no.46	42	The proposed solution should be capable of using existing scanners available at branches as per description of CKYCR uploading requirement.	Kindly provide details of the existing scanners.	Existing scanners are cannon Lide 110,120 and HP Scanjet 200
14	General		General	Any relaxation for startup companies as per Government Start-up Relaxation norms (NSIC) not mentioned anywhere in Tender Documents.	For NSIC related relaxation , please refer 5(B) on page 13. The Bidder under start-up category can apply with relaxed norms of experience of 3 years in software development and deployment in Banks with a mix of 5000 Cr. To secure bank's interest such companies would require depositing source code with necessary documentation without any extra cost to the Bank.